

EUREKA

Upright Vacuum Cleaner

Household Type

Owner's Guide

4880 Series

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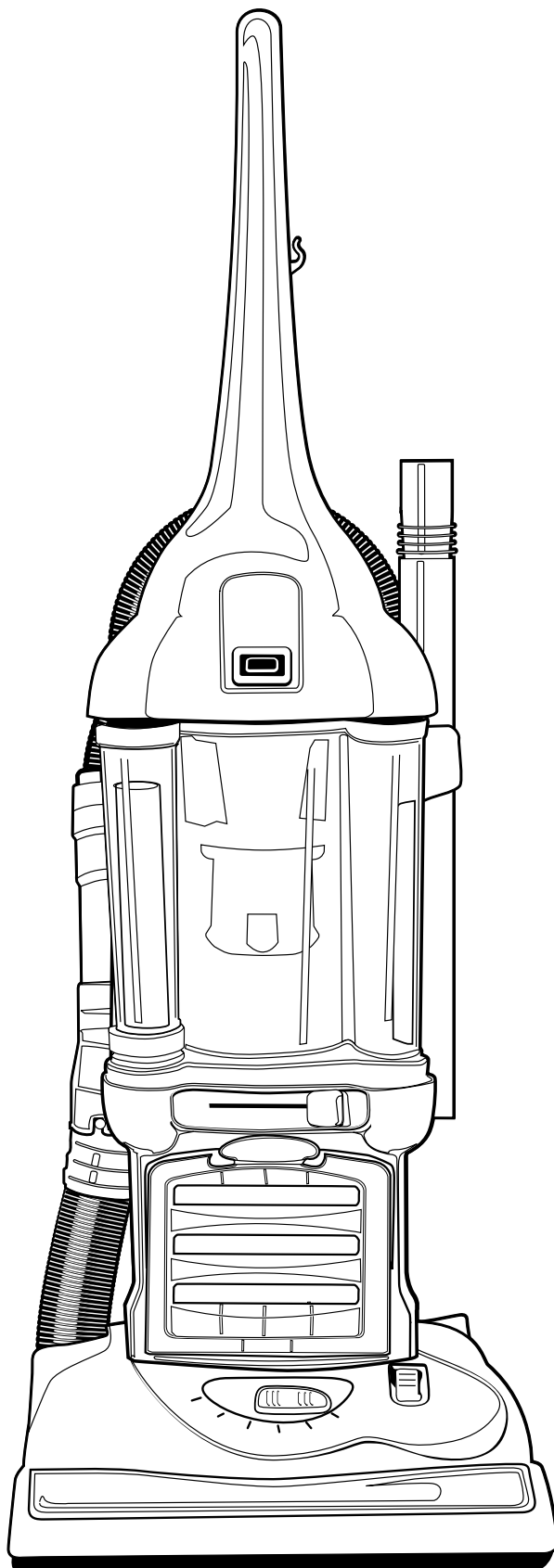
IMPORTANT

Do not return this product to the store.

For assembly problems or questions contact: Eureka's Customer Service Division toll free at 1-800-282-2886*, 8 a.m. - 7:30 p.m. (CST) Monday - Friday and 10 a.m.- 6:30 p.m. (CST) Saturday.

For replacement of broken or missing items to be shipped direct to you, call 1-800-438-7352*, 8 a.m. to 4:45 p.m., Central Standard Time, Monday through Friday.

*En Mexico llame al 5670-6169



IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.

WARNING

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place cleaner on furniture or stairs as the brush roll may cause damage. Place cleaner on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cups and all filters in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

SAVE THESE INSTRUCTIONS

CONSEILS DE SÉCURITÉ

Lors de l'utilisation d'un appareil électrique, quelques précautions élémentaires doivent être observées, incluant les suivantes:

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER VOTRE ASPIRATEUR.

AVERTISSEMENT

Pour réduire le risque de feu, de choc électrique, ou de blessure:

- Ne pas utiliser à l'extérieur ou sur des surfaces mouillées.
- **Fermez le commutateur et débranchez l'appareil lorsque vous ne l'utilisez pas ou avant le nettoyage ou l'entretien.**
- Ne permettez pas qu'il soit utilisé comme jouet. Une attention particulière est nécessaire lorsque utilisé par ou près d'un enfant.
- Suivez les recommandations d'utilisation de ce manuel. Utilisez uniquement les accessoires recommandés par le fabricant.
- Ne pas utiliser si le cordon ou la fiche sont endommagés. Si l'aspirateur ne fonctionne pas comme il le devrait, s'il a été échappé, s'il est endommagé, s'il a été laissé à l'extérieur ou échappé dans l'eau, retournez-le à un centre de service avant d'utiliser.
- Ne pas le tirer ou le transporter par le cordon, ne pas utiliser le cordon en guise de poignée. Ne pas fermer une porte sur le cordon ou tirer le cordon sur des coins ou bordures pointus. Ne pas circuler sur le cordon avec l'aspirateur. Tenir le cordon à distance des surfaces chauffantes.
- Ne pas utiliser des rallonges ou des prises qui n'ont pas de capacité suffisante pour transporter le courant.
- Fermer tous les contrôles avant de débrancher.
- Ne pas débrancher en tirant sur le cordon. Pour débrancher, tenez la fiche et non le cordon.
- Ne pas manipuler la fiche ou l'aspirateur avec les mains mouillées.
- Ne pas rien insérer dans les ouvertures. Ne pas utiliser si des ouvertures sont bloquées; assurez-vous qu'elles soient dégagées de poussière, mousse, cheveux ou toute autre chose qui pourrait réduire le passage de l'air.
- Cet aspirateur crée de la succion et contient un rouleau-brosse tournant. Tenir les parties mobiles et les ouvertures loin des cheveux, du linge, des doigts et de toute partie du corps.
- Ne pas mettre l'aspirateur sur les meubles ou sur les escaliers car le rouleau-brosse peut faire des dommages. Placer l'aspirateur sur le plancher avec le manche en entreposage position temps que les accessoires sont en usage.
- Ne pas ramasser des objets qui brûlent ou fument comme les cigarettes, allumettes ou cendres chaudes.
- N'utilisez pas sans le godet de poussière et de toute filtres en place.
- Les poulies du courroie peuvent devenir chaudes pendant l'utilisation normale. Pour prévenir des brûlures, évitez de touché la poulie du courroie lorsque vous réparez la courroie.
- Portez une attention particulière lorsque vous nettoyez les escaliers.
- Ne pas utiliser pour ramasser des liquides inflammables ou combustibles comme de l'essence: Ne pas utiliser dans les endroits où ces liquides pourraient être présents.
- Entrez votre aspirateur à l'intérieur dans un endroit propre et sec.
- Maintenez un bon éclairage à l'endroit où vous travaillez.
- Débrancher les appareils électrique avant de les balayer.

CONSERVEZ CES INSTRUCTIONS

To reduce the risk of electric shock, this appliance has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

Afin de réduire le risque de choc électrique, cet appareil est muni d'une fiche polarisée (une des lames est plus large). Cette fiche ne peut être insérée dans une prise polarisée que d'une seule façon. Si la fiche ne peut être insérée dans la prise, retourner la fiche. Si la fiche ne peut toujours pas être insérée dans la prise, faire installer une prise adéquate par un électricien qualifié. Ne pas modifier la fiche.

GENERAL INFORMATION

The cleaner is designed to pick up dirt and dust particles. Avoid picking up hard or sharp objects with the cleaner to prevent cleaner damage and hose clogs with subsequent motor damage.

Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information telephone our toll free number for the nearest Eureka Authorized Warranty Station. **You should know the model, type and serial numbers when you call:**

USA: 1-800-282-2886
Mexico: 5670-6169
Canada: 1-800-282-2886

If you prefer, you can write to The Eureka Company, Service Division, 807 N. Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Lings Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Limited Warranty for complete service information.



DO NOT OIL the motor or the brush roll at any time. The bearings are permanently lubricated and sealed.

Rating Plate

The model, type, and serial numbers are indicated on the rating plate located on the underneath side of the cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.

Model & Type _____

Serial No. _____

MODEL	TYPE	SERIAL NO.
VOLTS	AMPS.	HERTZ
SERVICE INFORMATION: 1-800-282-2886		
THE EUREKA COMPANY BLOOMINGTON, ILLINOIS 61701		

Thermal Cut Off

This vacuum cleaner has a special thermostat that protects the cleaner in case of motor overheating. If the cleaner suddenly shuts off, push the rocker switch to off (O) and unplug the cleaner. Check the cleaner for a possible source of overheating such as a full dust cup, a blocked hose or clogged filter. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the cleaner. After the 30 minute period, plug the cleaner back in and turn on the switch. If the cleaner still does not run, then take it to a Eureka Authorized Service Center for repair.

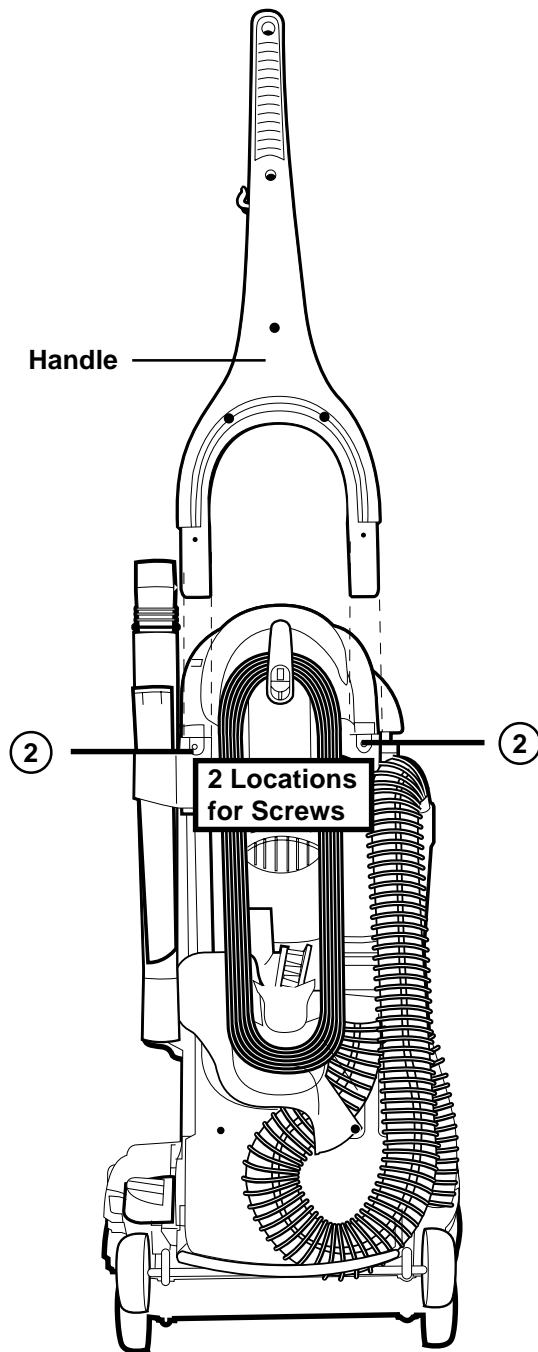
HOW TO ASSEMBLE - See Back Page for Assembly Items Packed in Carton.

CAUTION: Assemble the cleaner before using.

CAUTION: Moving parts. Make sure on/off switch is in off (0) position before plugging in.

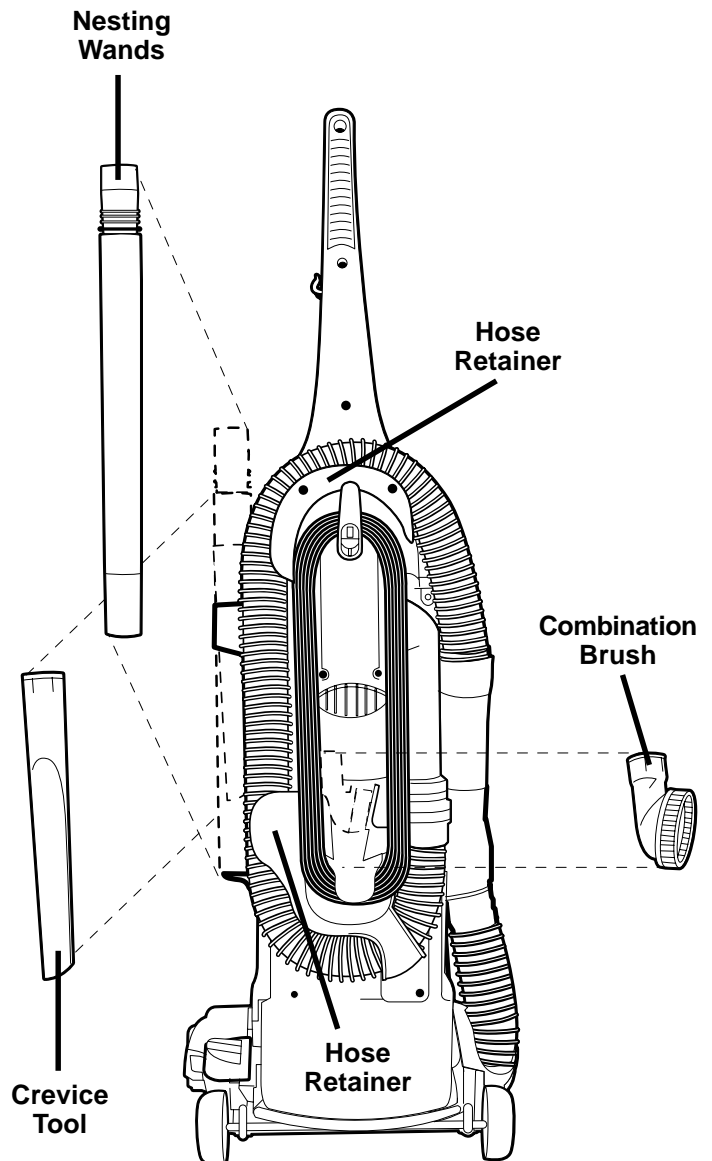
NOTE: Features may vary by model yet all parts assemble the same.

Step A Attach Handle



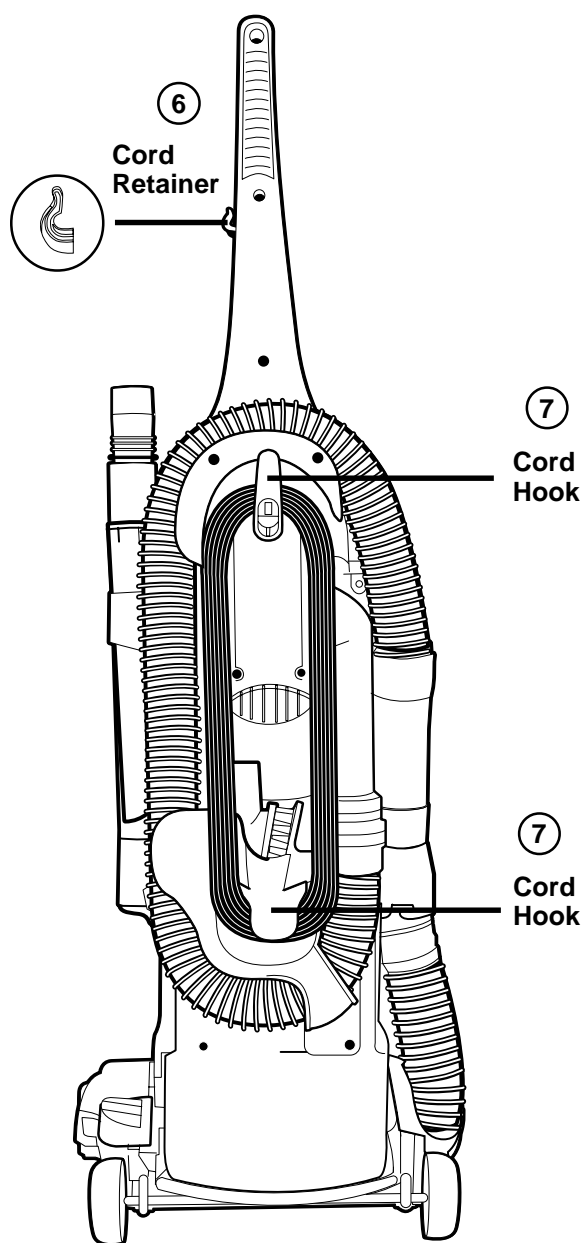
1. Move hose from the storage position to expose screw holes on cleaner. (See above.)
2. From rear of cleaner, align handle with screw locations on cleaner. Slide handle into position.
3. Attach handle with the two screws provided in the assembly packet. Use a Phillips® #2 head screwdriver.

Step B Store Hose and Accessories



4. To store hose, lay hose over hose retainer.
5. Store tools. Place crevice tool, combination brush and nesting wands where indicated above.

Step C Store Electrical Cord

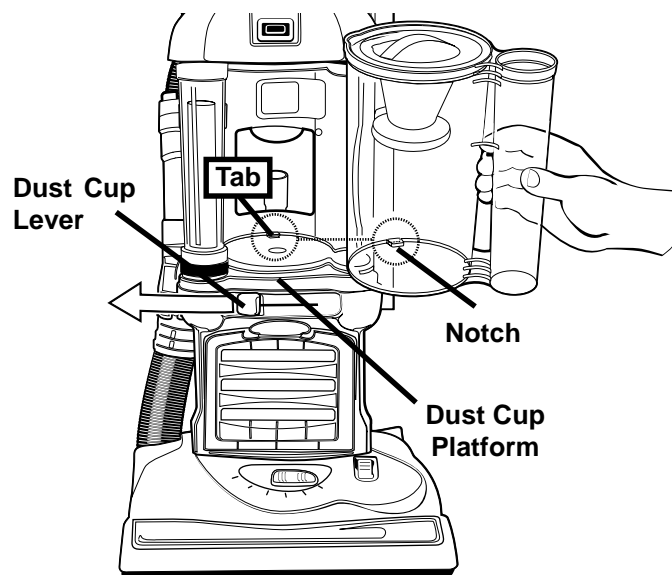


6. You will find your cord retainer on the handle above the upper cord hook. Firmly push the electrical cord down into the cord retainer before using the vacuum. This will place the cord out of the way while you are vacuuming. Remove cord from retainer when ready to store vacuum or when using hose and attachments.
7. Next wind the cord around the two cord hooks on the back of cleaner. *The upper cord hook turns to release the cord. Turn the hook up to store the cord.*
8. Secure the plug to the cord to prevent unwinding.

Step D Check Dust Cup

Remove and replace the dust cup to ensure it is properly lined up with the seals in the dust cup compartment. During shipment the dust cup may have moved affecting overall performance.

How to Remove the Cyclonic Dust Cup

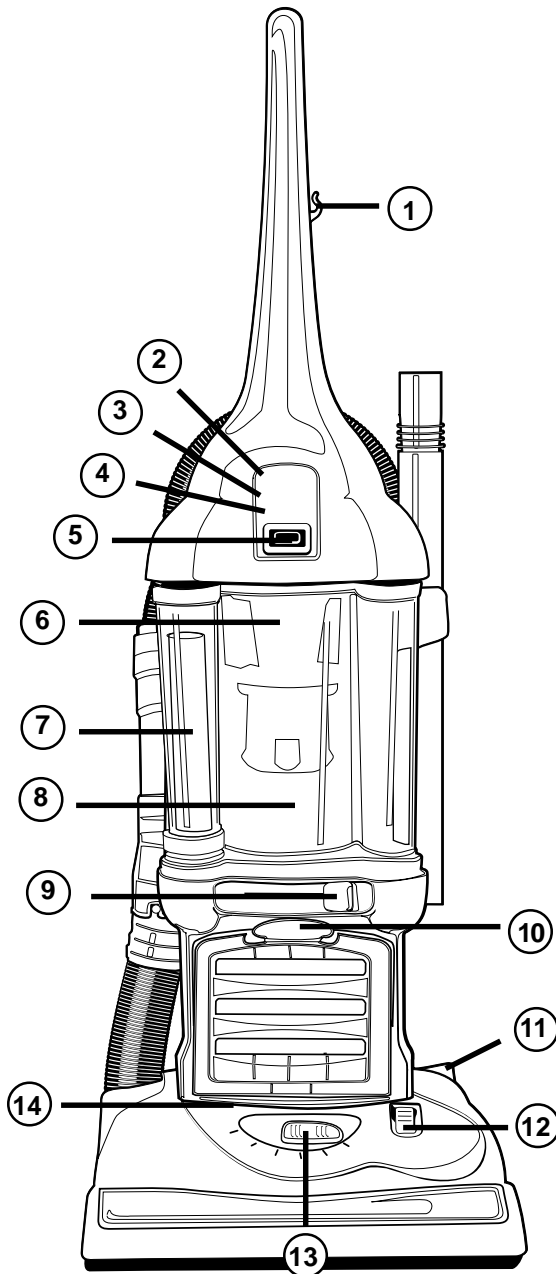


9. With handle in upright position, locate dust cup lever on the front of the cleaner. When facing the cleaner, slide the lever to the left to the release position. The dust cup platform will drop down.
10. Lift dust cup from the dust cup compartment.

How to Replace the Cyclonic Dust Cup

11. See the above illustration. When replacing dust cup tilt handle back slightly for easier installation. Locate the notch on the dust cup and the tab on the inside of the dust cup compartment. Line them up and slide the dust cup into place on the dust cup platform.
12. Check to be sure the filter tube and dust cup are properly lined up with the seals at the top of the dust cup compartment for maximum performance.
13. Slide the dust cup lever to the right to the engage position to secure the filter tube and dust cup.

HOW TO USE



1. **Cord Retainer.** To use, push electrical cord down into cord retainer.
2. **Motor Filter Indicator (red light) (on some models).** Indicates when motor filter needs to be cleaned or replaced.
3. **HEPA Filter Indicator (red light) (on some models)** Indicates when the HEPA filter needs to be replaced.

4. **Dirt Alert Indicator** (on some models). The dirt alert sensor uses infrared technology to indicate whether or not floors are clean. When debris breaks the light beam, the yellow light comes on indicating additional cleaning is needed in this area. If there is no break in the light beam, the floor is clean and no light will come on.

When using your new vacuum you may be cleaning deep down dirt missed by your old vacuum causing the light to stay yellow longer. With frequent cleaning, after the first few times you use your Eureka vacuum, the yellow light should go on less.

To check if the dirt alert sensor is working properly:

- A. While the yellow light is on, tip the vacuum backwards on rear wheels, lifting the brush roll off the carpet a couple of inches.
- B. After a few seconds the yellow light should turn off.

5. **ON/OFF Switch.** International symbol I means On, International symbol O means Off.

6. **Filter Screen.** Located inside dust cup. Must be removed from dust cup to empty cup. Must be reinstalled in dust cup before use for correct operation.

7. **Pre-motor tube filter.** The pre-motor tube filter removes the smallest dust particles. Clean or replace as needed to maintain maximum performance.

8. **Dust Cup.** The dust cup collects the dust and debris. Empty before debris reaches the maximum fill line on dust cup.

Certain types of fine particles like powder, plaster dust, or fine road dust can restrict airflow very quickly. The fine particles will decrease performance even before the dust cup appears to be full. Empty the dust cup and clean the motor filter to restore maximum performance.

9. **Dust Cup Lever.** When facing cleaner, slide the dust cup latch to the left release position to release dust cup and motor filter. Slide the dust cup latch to the right to the engage position to secure dust cup and motor filter in cleaner. You will notice a snap as the lever locks in place.

10. **HEPA Filter Door Latch.** Squeeze latch and pull out to remove HEPA Filter Door giving access to the HEPA Filter. Push on latch to close door.

11. **Handle Release.** There are two positions. Step on handle release. The first is the normal operating position. Step on handle release again to lower handle for cleaning under furniture.

12. **Brush Roll Control.** Flip this lever to choose between cleaning hard floors and carpeting. Brush roll is "off" for hard floors and "on" for carpets.

NOTE: When handle is in upright position, brush roll automatically shuts off.

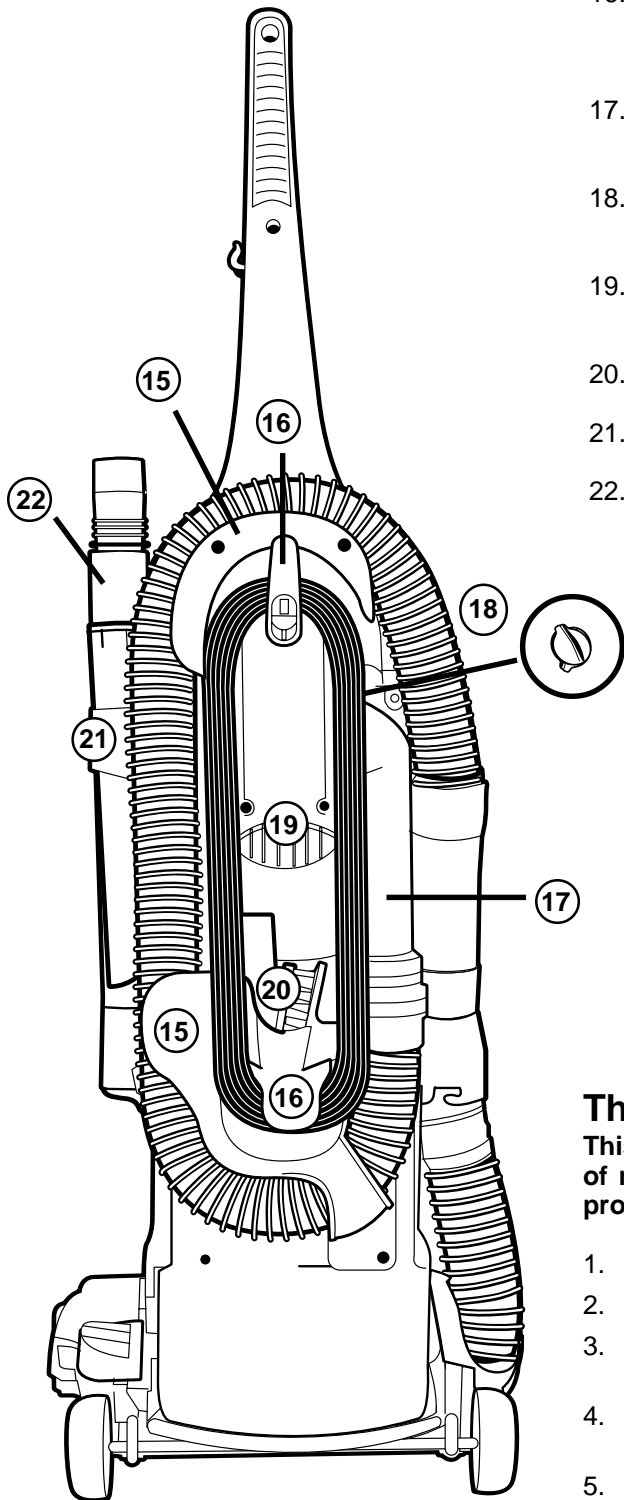
13. **Cleaner Height Setting.** The front of the cleaner has an adjustment that raises or lowers the cleaner base to match the type of floor surface. With the cleaner cord unplugged, set the adjustment to lowest setting for maximum carpet cleaning. **If the cleaner is difficult to push, move adjustment to next highest setting until cleaner is comfortable to push.** The brush roll bristles must reach the carpet for effective cleaning. The optimal hard floor cleaning adjustment is located next to lowest carpet setting. For ease in moving the adjustment knob, place handle in operating position and tilt cleaner back to remove weight from front wheels.

NOTE: The suction against some types of flooring may require higher cleaner height setting. The Hard Floor setting is recommended, but the actual setting used for your hard floor may need to be adjusted for best performance and ease of movement.

WARNING: Avoid injury. Keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Turn off the switch and unplug the cleaner before changing the cleaner height setting.

14. **Headlight.** The headlight is visible when cleaner is in operating position.

HOW TO USE (continued)



15. **Hose Retainers (2).** Place hose on retainers to store hose on unit.
16. **Electrical Cord Hooks (2).** Wrap electrical cord around them to store electrical cord on unit. *The upper cord hook turns to release the cord. Turn the hook up to store the cord.*
17. **Clear Dirt Tube.** The clear tube carries the dirt from the brush roll area and the hose into the dust cup.
18. **Quarter Turn Fastener.** Located behind the electrical cord, this fastener locks the clear tube in place.
19. **Carrying Handle.** Use this handle to carry unit from one place to another.
20. **Combination Brush Storage.** Store combination brush here.
21. **Crevice Tool Storage.** Store crevice tool here.
22. **Nesting Wand Storage.** Store nesting wands here.

NOTE: WHEN UNIT IS RUNNING, DO NOT ATTEMPT TO REMOVE ANY OBJECT WHICH PREVENTS THE BRUSH ROLL FROM TURNING.

First, lock handle in storage position, turn off unit, unplug from the electrical socket, then remove object from brush roll area. Ex: sock, rug, etc.

Thermal Cut Off

This cleaner has a special thermostat that protects the cleaner in case of motor overheating. If the cleaner suddenly turns off, follow this procedure:

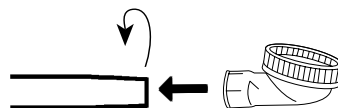
1. Push rocker switch to off (O) position.
2. Unplug cleaner.
3. Check for source of overheating problem (i.e. full dust cup, clogged hose, clogged tubes or clogged filters).
4. If a full dust cup, clogged hose, clogged tube or clogged filters is found, empty dust cup, unclog the hose and clean or replace the filters.
5. Wait at least 30 minutes before attempting to reuse the cleaner.
6. After 30 minute cool down period, plug the cleaner in and push the rocker switch to the on (I) position. The cleaner should turn on.
7. If the cleaner still does not operate, take it to any Eureka Authorized Service Center for repair.

How To Use Accessories

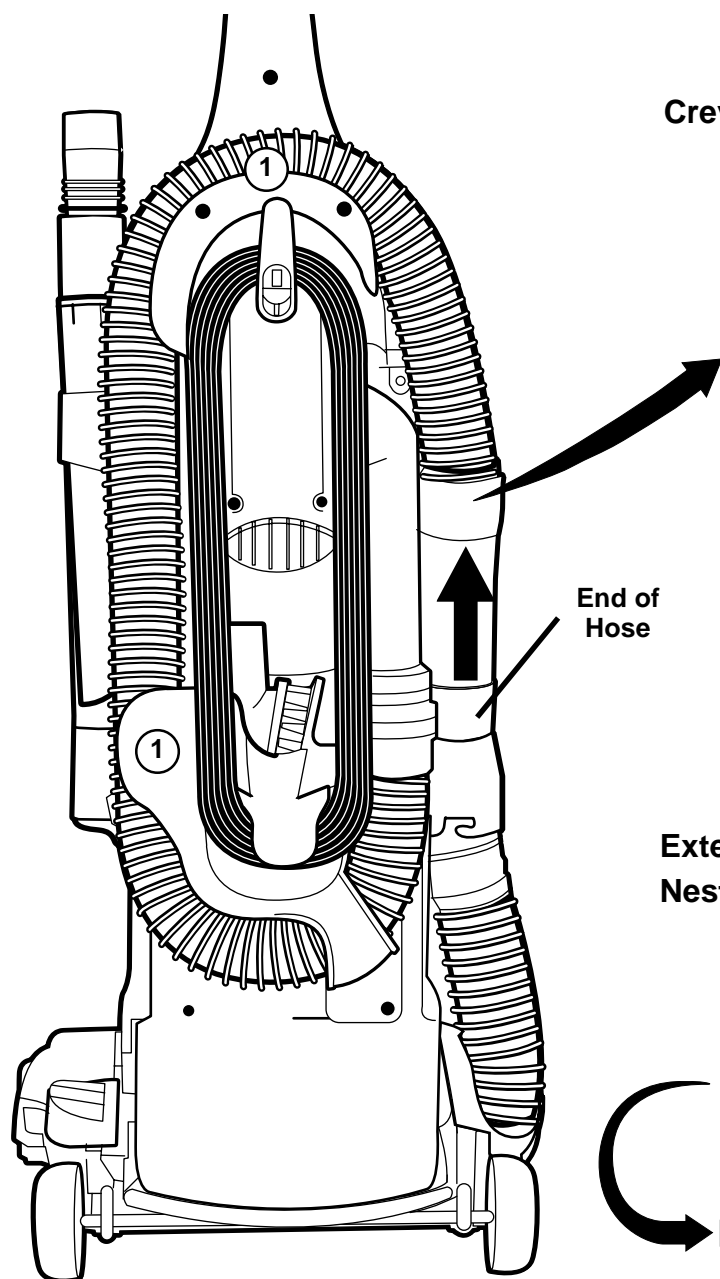
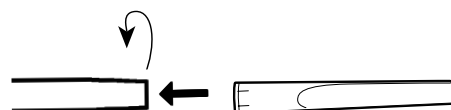
NOTE: Place cleaner on floor with the handle in storage position while using accessories. Do not place cleaner on furniture or steps.

1. Separate hose end from cleaner by pulling up with a slight twisting motion. Remove hose from hose retainers.
2. Place desired accessory onto end of hose or wand.

Combination Brush is for furniture, blinds, books, lamp shades, shelves, curtains, draperies, cushions, and fabrics.

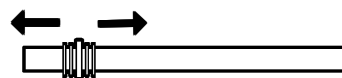


Crevice Tool cleans corners, baseboards, between cushions.

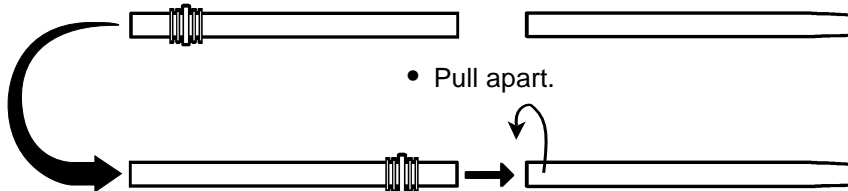


Extension Wands

Nested Extension Wands to add reach.



- Grasp both wands near ridge.



- Turn ridge end to center.
- Push wands together.

HOW TO MAINTAIN

The instructions in this booklet serve as a guide to routine maintenance. To avoid unnecessary service calls, check the dust cup, filters, belt, and brush roll often.

Brush Roll

The brush roll turns as it sweeps and combs the carpet nap. Remove hair and threads from the brush roll so it continues brushing the carpet. To maintain the most efficient cleaning, the bristles must touch the carpet. To test the bristle length, hold a ruler against the underneath side of the cleaner. If the bristles no longer touch the ruler, replace the brush roll.

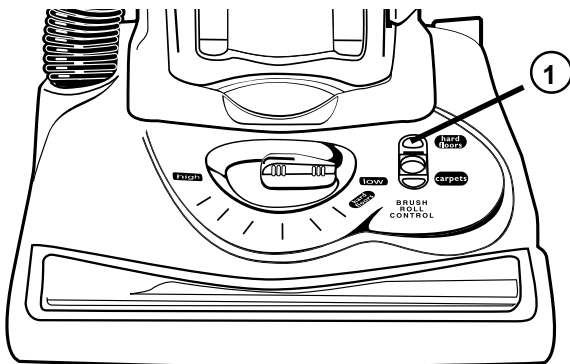
Brush Roll Belt

The brush roll belt turns the brush roll to agitate, sweep, and comb the carpet nap. Check the belt regularly to be sure it is in good condition and rotating the brush roll. Replace the belt if it cracks or tears. Cut away any hair or threads wound around the brush roll or the belt pulley because the buildup could cause the belt to rotate unevenly.

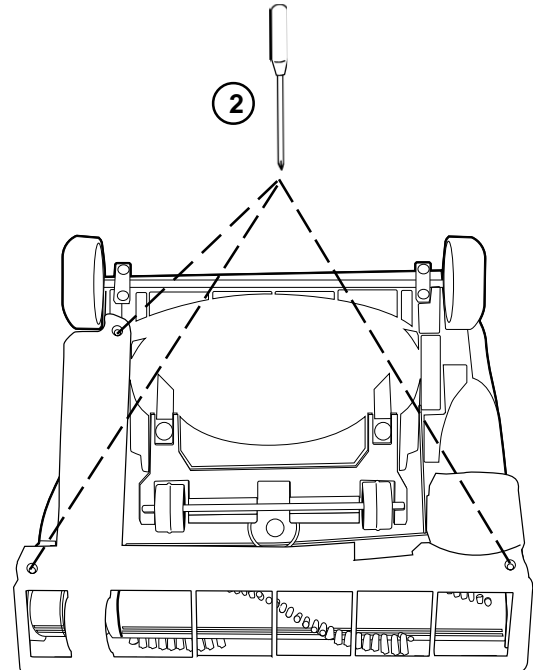
NOTE: Belt breakage may occur as a result of brush roll stall.

How To Replace Brush Roll Belt, Part No. 61110

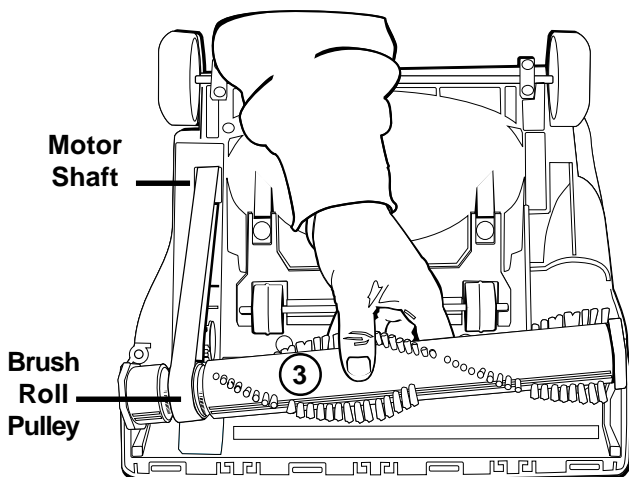
NOTE: Turn off the switch and unplug the electrical cord before replacing belt. Belt pulleys can become hot during normal use. To prevent injury, avoid touching the motor shaft when checking the belt.



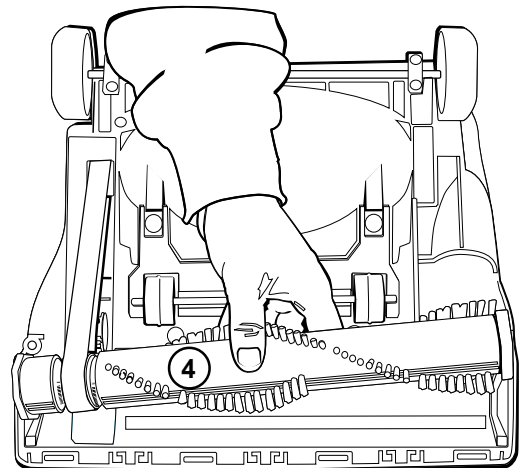
1. Move brush roll control lever to hard floor position.



2. Remove 3 base plate screws using a Phillips® #2 head screwdriver. Lift base plate off base.



3. Remove brush roll. Discard broken or damaged belt. Place new belt around motor shaft and brush roll. Avoid touching motor shaft, it may be hot.



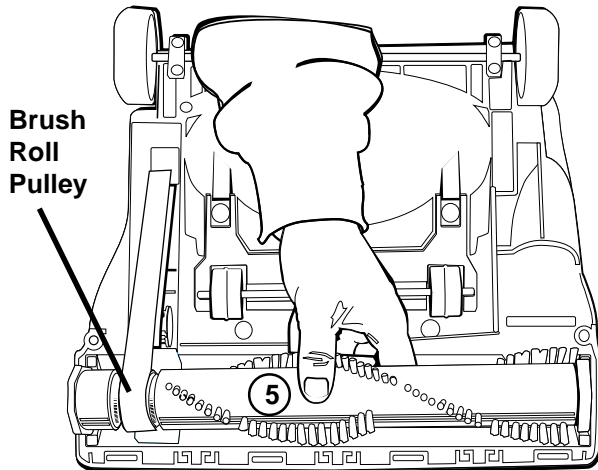
4. Insert left end (pulley end) of brush roll into base.

NOTE: The new belt will appear to be too large. This is normal.

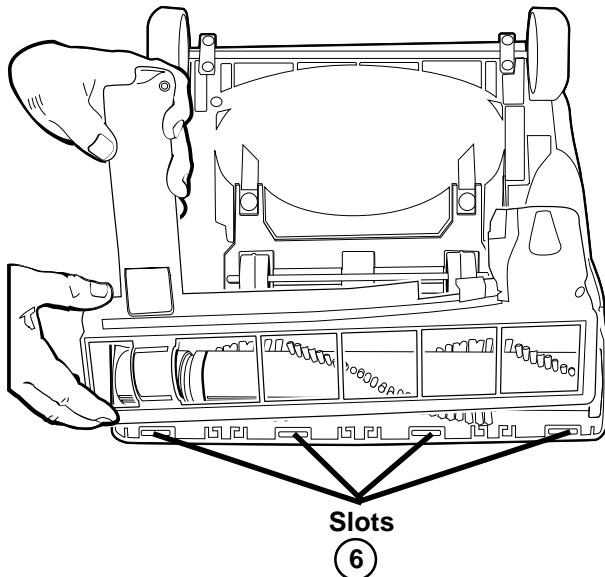
HOW TO MAINTAIN (continued)

The instructions in this booklet serve as a guide to routine maintenance. To avoid unnecessary service calls, check the dust cup, filters, belt and brush roll often.

How To Replace Brush Roll Belt (continued)



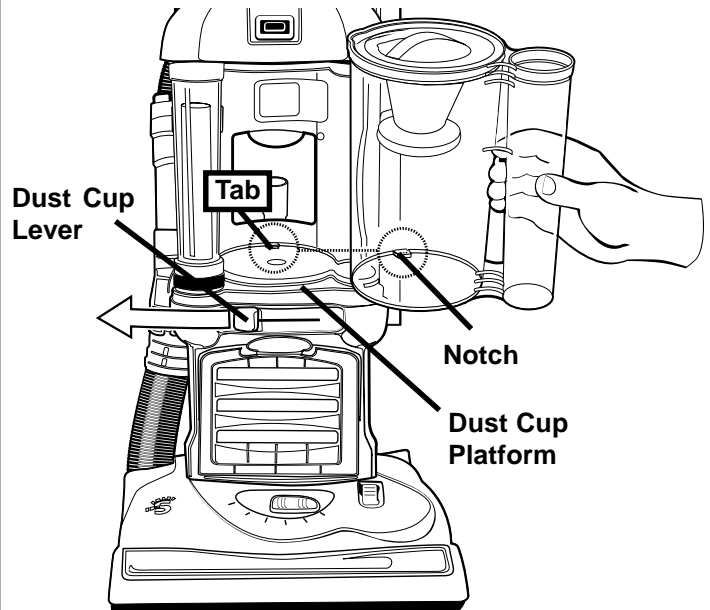
5. Insert right end into base. Make sure it is fully into position. Ensure belt is centered on brush roll pulley.
NOTE: The new belt will appear to be too large. This is normal.



6. Replace base plate by first inserting all 4 front tabs into slots on base. Rotate down on cleaner and replace 3 screws.

How to Remove the Cyclonic Dust Cup

NOTE: Turn off the switch and unplug the electrical cord before emptying dust cup. Never operate the vacuum cleaner without the dust cup or filters properly installed.



1. With handle in upright position, locate dust cup lever on the front of the cleaner. When facing the cleaner, slide the lever to the left to the release position. The dust cup platform will drop down.
2. Slide dust cup out of the dust cup compartment.

How to Replace the Cyclonic Dust Cup

1. See the above illustration. When replacing dust cup tilt handle back slightly for easier installation. Locate the notch on the dust cup and the tab on the inside of the dust cup compartment. Line them up and slide the dust cup into place on the dust cup platform.
2. **Check to be sure the filter tube and dust cup are properly lined up with the seals at the top of the dust cup compartment.**
3. Slide the dust cup lever to the right to the engage position to secure the filter tube and dust cup.

HOW TO MAINTAIN (continued)

NOTE: Turn off the switch and unplug the electrical cord before emptying dust cup. Never operate the vacuum cleaner without the dust cup and filters properly installed.

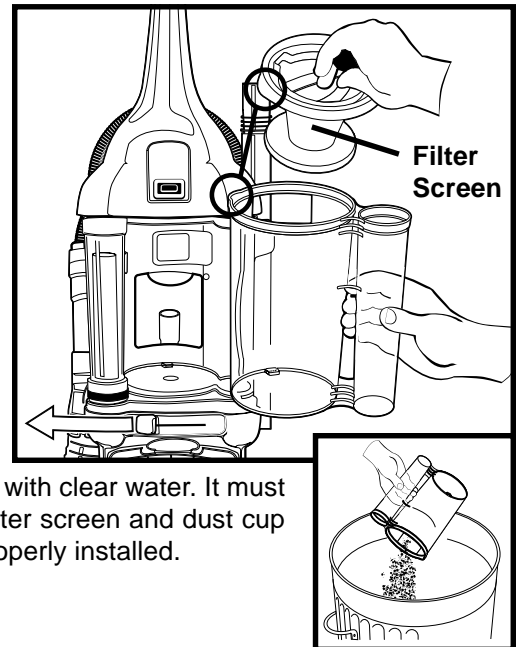
FOR INSTRUCTIONS ON HOW TO REMOVE AND REPLACE THE DUST CUP FROM THE CLEANER BODY, SEE THE PREVIOUS PAGE.

Emptying the Dust Cup:

It is clearly visible when the dust cup is full and needs emptying. Do not fill above the maximum fill line on dust cup.

Remove dust cup from cleaner body, pull filter screen up and out of dust cup and dump debris in a waste container.

Before reassembling the dust cup, clean the filter screen with a brush or rinse with clear water. It must be thoroughly dry before reinstalling. Alignment features (circled above) on filter screen and dust cup must be in position to reinstall. Filter screen will fit snugly in dust cup when properly installed.



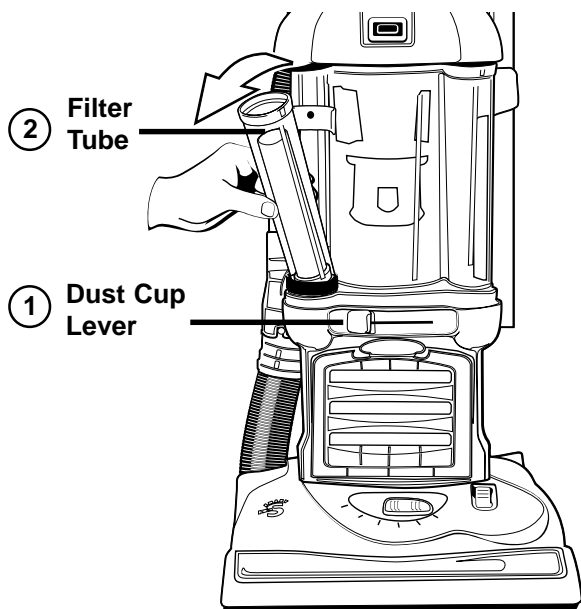
Cleaning and Replacing Filters

Pre-Motor Tube Filter

Check the pre-motor filter each time the dust cup is emptied. The pre-motor filter removes the smallest dust particles. Clean or replace as needed to maintain maximum performance. **Never operate without motor filter in place. Do not place the filter frame, dust cup or pre-motor filter in a dishwasher.**

To Clean Pre-Motor Tube Filter

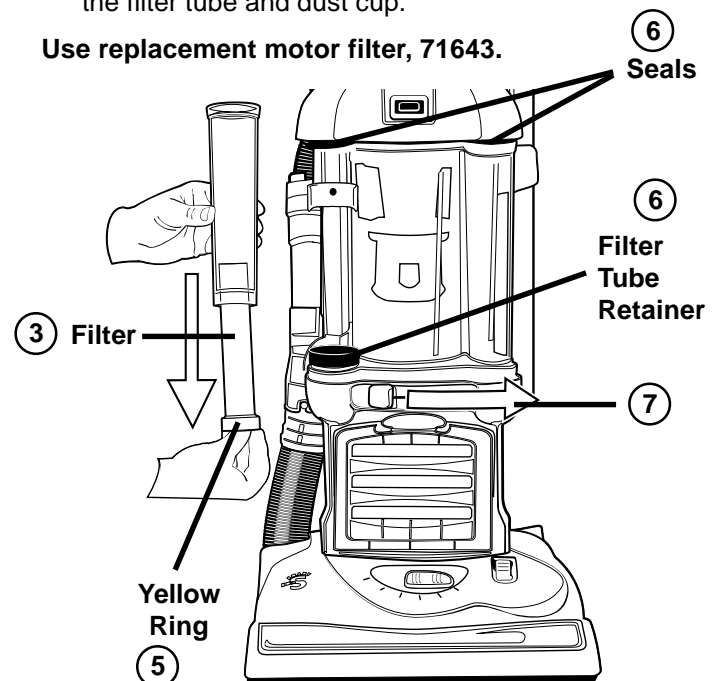
1. When facing the cleaner, slide the dust cup lever to the left to the release position. The dust cup platform will drop down releasing the filter tube.
2. Remove filter tube from dust cup platform by pulling out and lifting up at the top.
3. Grasp the yellow handle in the bottom of the filter and pull down out of filter tube. A twisting motion may help.
4. The filter can be cleaned by vacuuming with another cleaner or can be rinsed under running tap water and air dried. **Filter must be thoroughly dry before using.**



To Replace Pre-Motor Tube Filter

5. Slide the **completely dry** filter back up into the filter tube. The yellow ring should fit snugly into the clear filter tube.
6. Place the bottom of the filter tube in the filter tube retainer on dust cup platform, then push filter tube against the base until it snaps into place. Make sure the seals in the top of the dust cup compartment line up with both the filter tube and dust cup.
7. Slide the dust cup lever to the right to the engage position. This will raise the dust cup platform and secure the filter tube and dust cup.

Use replacement motor filter, 71643.



Cleaning And Replacing Filters (continued)

HEPA Filter

Check the HEPA filter once a month. **Replace at least twice a year or if suction is declining. Some models have a red HEPA Filter warning light. If light comes on and stays on, replace filter.**

HINT: For ease of assembly, lay cleaner on its back and proceed to the following instructions.

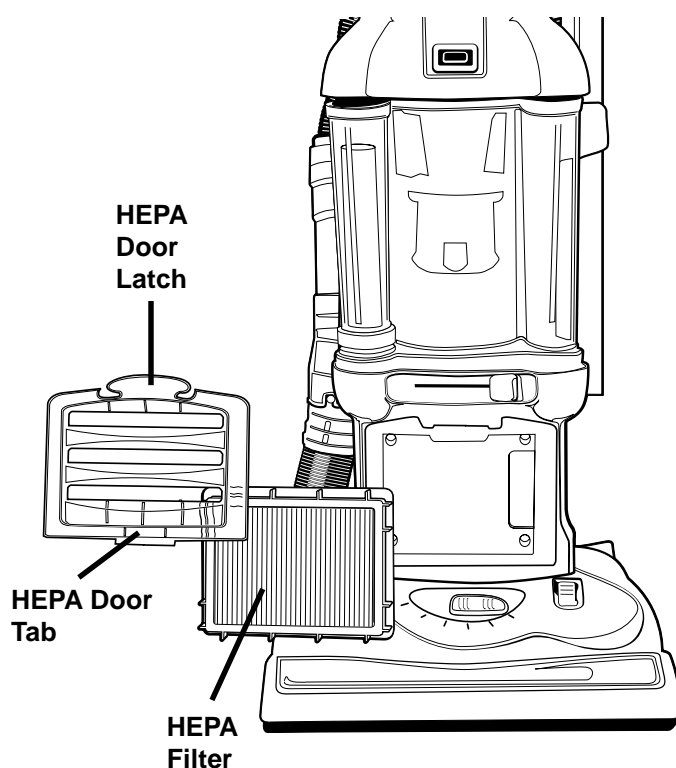
To Remove HEPA Filter - Style HF2

1. Squeeze HEPA door latch and swing door down and out of cleaner.
2. Remove HEPA filter.

To Replace HEPA Filter

1. Place HEPA filter inside HEPA compartment with rubber seal against the back of the compartment.
2. Replace HEPA door. Place tab on bottom of HEPA door into slot on cleaner and swing door up pushing against the latch until it locks into place.

Use replacement HEPA filter, 61111.

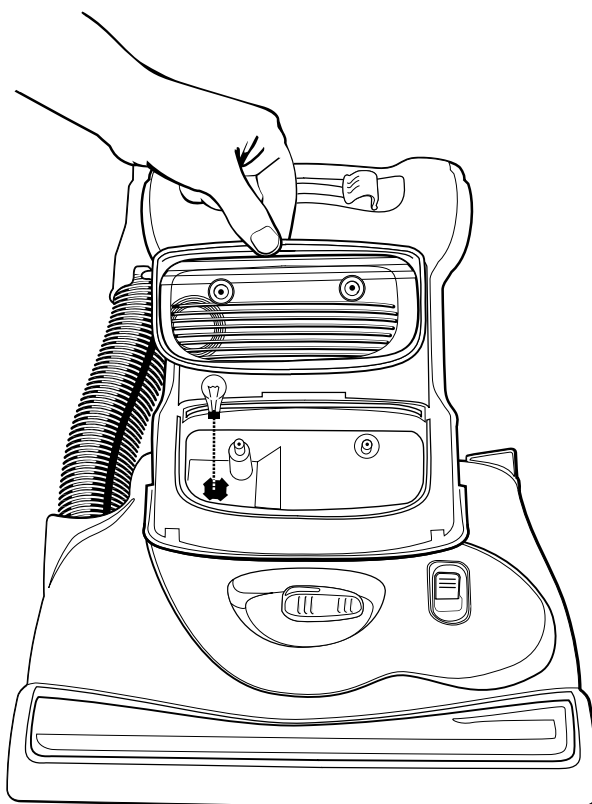


How To Change Light Bulb

NOTE: Turn off the power switch and disconnect the electrical cord before changing light bulb.

1. Lower handle to remove two screws from lens cover.
2. Remove lens cover from cleaner.
3. Pull up on light bulb to remove.
4. Push new light bulb into socket.
5. Replace lens cover.
6. Secure with two screws.

Use replacement bulb, 57940-2.



How to Remove and Check Clear Tube

Low suction or poor pickup may be due to a blockage in the vacuum cleaner.

To Check Attachment Hose

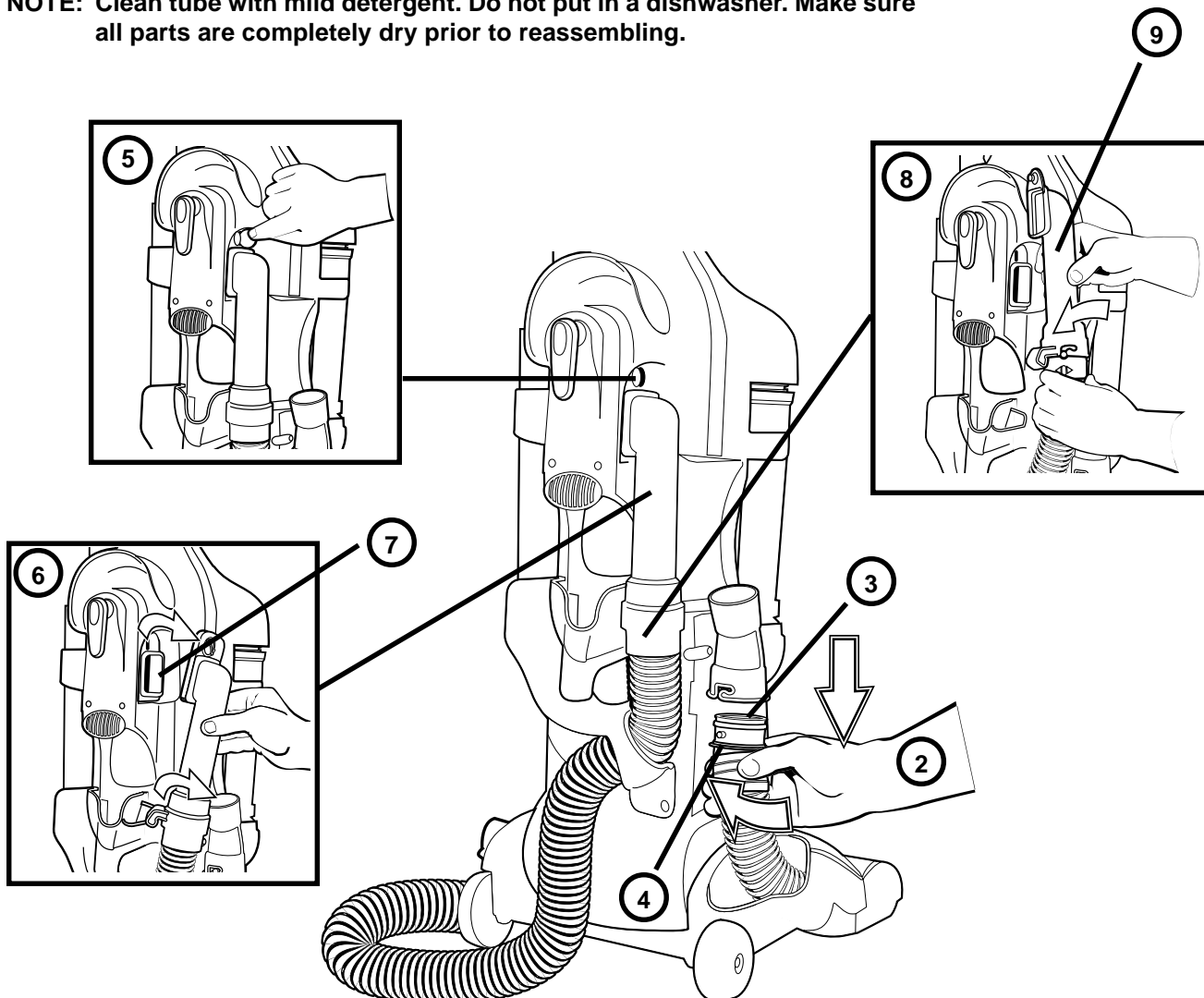
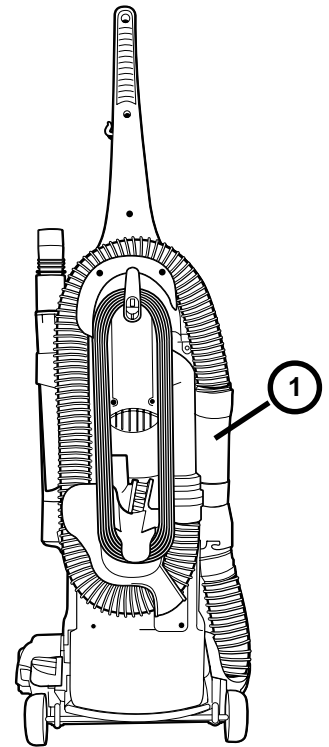
1. Remove hose and check suction at end of hose - if little or no suction, check dust cup and filters. Empty dust cup and clean or replace filters, if needed . If no improvement proceed to step 2.

NOTE: Turn off the switch and unplug the electrical cord before checking tubes.

To Check Large base hose coming from hood, go directly to step 2.

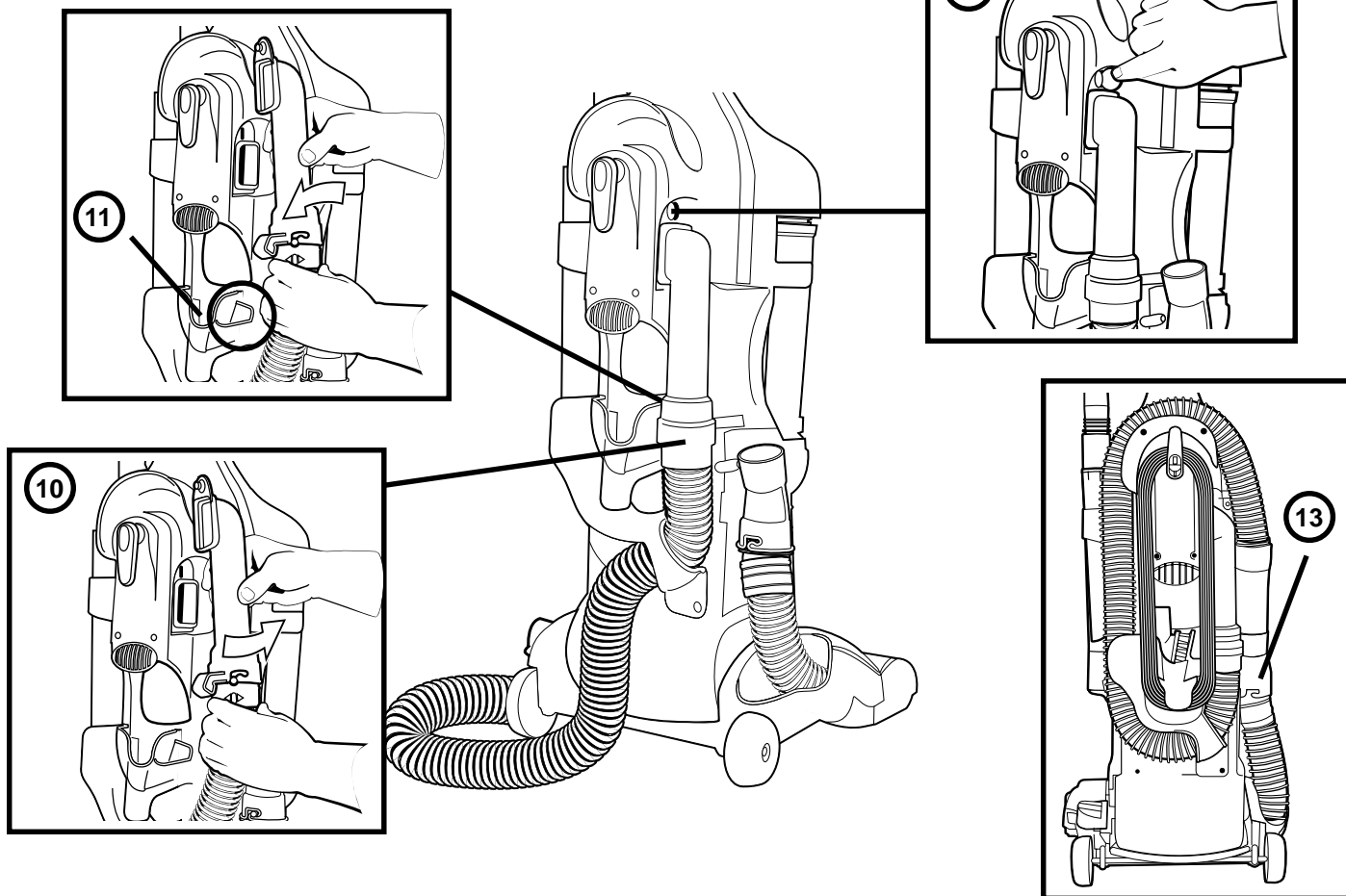
2. To release base hose, rotate twist lock clockwise to release from hose adapter.
3. Clear base hose of any blockages.
4. Reconnect base hose to hose adapter. Place base hose in hose adapter and rotate twistlock counter clockwise to secure.
5. At clear tube/cleaner connection, use a coin to turn quarterturn lock downward to release tube.
6. Remove large clear tube by swinging out, up and away from cleaner.
7. Check for blockages in cleaner opening.
8. At clear tube/hose connection, rotate twistlock clockwise to release clear tube from hose.
9. Check for blockages in clear tube and hose opening,

NOTE: Clean tube with mild detergent. Do not put in a dishwasher. Make sure all parts are completely dry prior to reassembling.



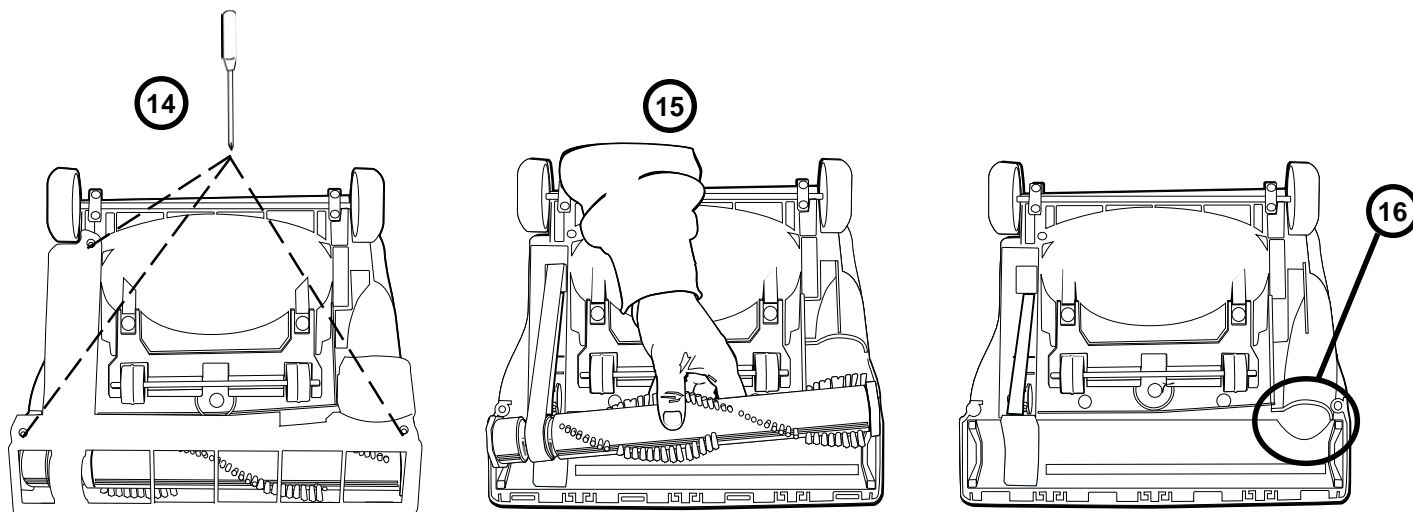
How to Reassemble Clear Tube

10. Reattach hose to clear tube. Insert hose and rotate clockwise to secure.
11. Hook the bottom of the clear tube on the cleaner next to the combination brush storage location.
12. Swing top of tube up and against the cleaner till quarterturn lock is in place. Then fasten using a coin turning the quarterturn lock clockwise.
13. Place accessory nozzle into hose adapter.



How to Check for Blockages in Brush Roll Compartment

14. Remove 3 base plate screws using a Phillips® #2 head screwdriver. Lift base plate off base.
 15. Remove brush roll from brush roll compartment.
 16. Check for blockages at hose inlet location inside the brush roll area.
- Reassemble following above directions in reverse.



PROBLEM SOLVING - Call 1-800-438-7352 for replacement of broken or missing items.

NOTE: Turn off the switch and unplug the electrical cord before servicing.

PROBLEM	CAUSE	SOLUTION
Motor will not start.	<input checked="" type="checkbox"/> Electric Plug	<input type="checkbox"/> Push plug securely into outlet. <input type="checkbox"/> Try another outlet. <input type="checkbox"/> Check circuit breaker.
Motor suddenly stops.	<input checked="" type="checkbox"/> Thermal Cut Off	<input type="checkbox"/> Refer to page 8.
Does not clean the carpet or floor.	<input checked="" type="checkbox"/> Dust Cup and Filter(s) <input checked="" type="checkbox"/> Belt <input checked="" type="checkbox"/> Brush Roll <input checked="" type="checkbox"/> Hose <input checked="" type="checkbox"/> Brush Roll Control <input checked="" type="checkbox"/> Cleaner Height Setting	<input type="checkbox"/> Empty the dust cup. Hint: If picking up fine dust, the dust cup may <u>not</u> look full, but a fine substance tends to reduce suction when it blocks the airflow through the dust cup and filter(s). Make sure the dust cup is installed properly. Make sure dust cup platform is engaged properly. <input type="checkbox"/> Replace a cut, broken or out of shape belt. <input type="checkbox"/> Clean hair and thread from bristles and end cap area. Replace brush roll if bristles are worn. <input type="checkbox"/> Remove any clogs from the hose that restrict the airflow. <input type="checkbox"/> For carpet cleaning make sure brush roll control lever is in carpet position. <input type="checkbox"/> For hard floor cleaning, make sure hardfloor/carpet lever is in hard floor position.
No suction at the end of the hose.	<input checked="" type="checkbox"/> Dust Cup and Filter(s) <input checked="" type="checkbox"/> Hose <input checked="" type="checkbox"/> Motor Filter Tube	<input type="checkbox"/> Empty the dust cup. Hint: If picking up fine dust, the dust cup may <u>not</u> look full, but a fine substance tends to reduce suction when it blocks the airflow through the dust cup and filters. <input type="checkbox"/> Check the filters and clean or replace if necessary. <input type="checkbox"/> Remove any clogs from the hose that restrict the airflow. <input type="checkbox"/> Check both ends of the hose. (See pages 14-15) <input type="checkbox"/> Remove any clogs from the clear tubes that restrict the airflow. <input type="checkbox"/> Dust cup and motor filter tube must be properly lined up with seals at the top of the dust cup compartment.
Headlight not working.	<input checked="" type="checkbox"/> Light Bulb	<input type="checkbox"/> Replace light bulb.
Noise from the brush roll area.	<input checked="" type="checkbox"/> Brush Roll <input checked="" type="checkbox"/> Belt	<input type="checkbox"/> Remove base plate and clean debris from the brush roll area. <input type="checkbox"/> Replace a cut, broken or out of shape belt.
Cleaner is hard to push.	<input checked="" type="checkbox"/> Cleaner Height Setting <input checked="" type="checkbox"/> Belt <input checked="" type="checkbox"/> Brush Roll On/Off	<input type="checkbox"/> Turn height adjustment knob to a higher position. Hint: Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the knob. <input type="checkbox"/> Replace a cut, broken or out of shape belt. <input type="checkbox"/> Flip brush roll control lever to carpet position.
Brush roll will not turn.	<input checked="" type="checkbox"/> Belt <input checked="" type="checkbox"/> Brush Roll On/Off	<input type="checkbox"/> Replace a cut, broken or out of shape belt. <input type="checkbox"/> Flip brush roll control lever to carpet position. NOTE: Brush roll is not designed to turn while the handle is in the upright position.
Dirt Alert yellow light will not go off.	<input checked="" type="checkbox"/> New carpet fibers.	<input type="checkbox"/> Over time loose new carpet fibers will diminish and will not trip the dirt alert sensors.
Dirt Alert yellow or Filter Sensor red lights will not come on.	<input checked="" type="checkbox"/> Sensors are not working.	<input type="checkbox"/> Call 1-800-282-2886 8 a.m. - 7:30 p.m. (CST) Monday - Friday and 10 a.m.- 6:30 p.m. (CST) Saturday for the nearest authorized Eureka service center.
Cleaner height knob will not turn.	<input checked="" type="checkbox"/> Cleaner Height Setting	<input type="checkbox"/> Hint: Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the knob.

ORDER FORM

(Not applicable in Canada)

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Name		
Address (street address needed for UPS)		
City	State	Zip
Telephone (Day)	(Eve)	(Fax)

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P
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Name		
Address (street address needed for UPS)		
City	State	Zip
Telephone (Day)	(Eve)	(Fax)

IMPORTANT:

Be sure to include your model, type, and serial numbers. These numbers may be found on the rating plate.

Model Number:

Type:

Serial Number:

To Order


By Phone
1-800-
438-7352*

HOURS:

Call between 8 a.m. and 4:45 p.m., central standard time Monday through Friday.

By FAX
1-309-
823-5789

To Answer Problems or Questions for U.S.A. and Canada call:
1-800-282-2886*
 8 a.m. - 7:30 p.m. (CST)
 Monday - Friday and
 10 a.m. - 6:30 p.m. (CST)
 Saturday

*En Mexico llame al
5670-6169

By Mail


Simply fill out this Order Form. Please be sure to include day and evening phone numbers.

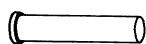
ON-LINE
www.eureka.com
Method of payment (no C.O.D. orders)
☐ **Check or money order** (payable to **The Eureka Company**). Do not send currency.

☐ **Visa** (16 digits) ☐ **DiscoverCard** (15 digits) ☐ **MasterCard** (13 digits) ☐ **Amer. Express** (15 digits)

Acct. number

Expiration Date

Signature (full name as shown on acct.)

Genuine Eureka Belts and Filters
Part No.
Qty.
Price (USD)
Total


Motor Filter/Tube Filter

71643

9.99



HEPA Filter Cartridge (style HF2)

61111

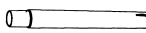
19.99



Belt (style R) - Extended Life, package of 1

61110

4.99

Accessories/Tools


Extension Tubes

71119-2

8.49



Crevice Tool

28251-119N

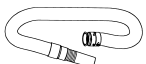
4.99



Combination Brush

60990-2

4.99



Hose Assembly

61499-1

19.49



Brush Roll Assembly

61250-1

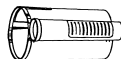
31.49



Headlight

57940-2

1.49



Dust Cup

61498-1

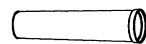
15.99



Filter Screen Assembly

71548

5.99



Dirt Tube

71681

2.99



Hepa Filter Cover

70557-1

5.99

Total (prices subject to change without notice)

Tax (add state tax & local taxes as required by law)

Postage & Handling Charge (within U.S.A.)

\$5.50
TOTAL ENCLOSED

THE EUREKA LIMITED WARRANTY

What This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

What This Warranty Does Not Cover

- Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, and brush roll bristles.
- Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

What The Eureka Company Will Do

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

Obtaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station. You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners—Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

USA: 1-800-282-2886

Mexico: 5670-6169

Canada: 1-800-282-2886

If you prefer, you can write to The Eureka Company, Service Division, 807 N. Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station. Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

Further Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.



Questions & Answers about Genuine Eureka Products

Q: Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

A: Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.

Q: How can I be sure I am using only genuine Eureka products in my vacuum cleaner?

A: Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.

Q: Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?

A: Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

For Genuine Eureka Value, Accept No Imitations!

THE EUREKA COMPANY

Bloomington, Illinois 61701

Questions?

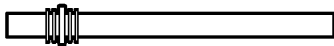
Do Not Return To Store

Call

1-800-282-2886

8 a.m. to 7:30 p.m., Central Standard Time, Monday thru Friday
and 10 a.m. to 6:30 p.m., Central Standard Time, Saturday

Accessory Items in This Carton



1 set of nesting wands



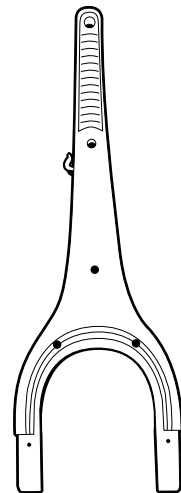
1 crevice tool



1 combination
dusting brush



1 hardware package
(2 screws)



1 vacuum cleaner
handle to be installed
on unit

Thank you for selecting a Eureka cleaner.

Don't Forget to Use Genuine Eureka Filters and Belts

Caution: Damages caused by the use of non-genuine Eureka filters are not covered by the Eureka Limited Warranty.